## **Employee Name:**



The Mission of SHARE is to identify, develop and foster programs and services that further the health and well-being of the people of our community and surrounding areas.

# Job Description Volunteer Coordinator

Reports To: Counseling Services Coordinator	<b>Location:</b> 4
<b>Type of position:</b> Hourly	Grade: 26
Benefits Eligible: No	<b>ID:</b> 158
Routine Driver Yes	Tier: 1
EEOC Classification: Admin Support	

# **Position Summary**

Responsible for the recruitment and training of volunteers for the Life Touch volunteer programs. Coordinates and oversees the placement of volunteers utilizing talents and interests.

## Qualifications

One year of experience training and coordinating volunteers. Must be able to organize and maintain files. Must be able to proficiently use a computer or laptop, use email and quickly learn software applications. Must be out going and able to recruit new volunteers and build relationships.

### **Physical Requirements**

Light Work: Sitting/standing exerting up to 20 lbs. occasionally and/or 10 lbs. frequently

The minimum requirements of an employee in this position:

- Ability to perform repetitive tasks and/or motions
- Ability to distinguish colors
- Ability to hear alarms/telephone/normal speaking voice
- Clarity of vision with/without corrective lenses

#### **SHARE IMPACT Values**

The values of SHARE are:

#### Integrity - Motivated - Professionalism - Adaptability - Compassion - Teamwork

Your behavior and the values you demonstrate in the workplace have a direct IMPACT on mission fulfillment, the work environment and the people you serve. You will be evaluated on the demonstration of these values in the performance of your work and in your daily interaction with others. You must be successful in both the demonstration of these values and the successful performance of the essential job functions required on this job description.

## **Other Requirements**

- Must have valid Current Driver's License
- Must maintain current automobile insurance coverage
- Furnish own transportation
- Must keep informed of and comply with the non-discrimination policy as stated: SHARE does not discriminate on
  the basis of race, color, national origin, handicap or age in admission or access to or treatment or employment in
  its programs or activities. The President/CEO of SHARE FOUNDATION, has been designated to coordinate
  efforts to comply with the Americans with Disabilities Act of 1991 which prohibits discrimination on the basis of
  handicap

#### **Evaluation Instructions**

Evaluation Key: Met (M) Needs Improvement (NI) Not Met (NM)

Complete electronically or in ink. Do not erase or use white out and initial any corrections.

Give a key for all requirements. Include documentation for NI or NM keys in the comments field. Document any goals that are set during the evaluation. Give employees the opportunity to make comments or to respond in writing. Complete the recommendations section. Signatures are required from the supervisor and the employee.

#### **Essential Job Functions**

Requirement	Key	<b>Evaluation Comments</b>
Develop a comprehensive annual plan for recruitment,		
retention, and utilization of volunteers.		

Recruit and train all volunteers in compliance with the Conditions of participation for Volunteers 418.78-Volunteer					
Perform all required volunteer background checks					
through the Arkansas State Police according to					
regulations. Run search reports through the Office of					
Inspector General website monthly as required for					
volunteers, Maintain documentation, consents, and					
volunteer records.					
Supervise all hospice volunteers and offer on-going in-					
service opportunities to volunteers.					
Maintain and update all training and in-service					
materials					
Organize and manage specific volunteer teams to					
support various needs of the agency including but not					
limited to; patient care; 11th hour; nursing home;					
fundraising/special events; youth participation.					
Assign volunteers according to areas of personal					
interest and agency need.					
Build long-term relationships volunteers.					
Conduct annual evaluations of active volunteers.					
Prepare monthly and yearly hours, in-services, cost					
savings and mileage reports.					
Publish volunteer newsletter quarterly and additionally					
as needed to promote program.					
Educate staff on function and availability of volunteers;					
continually encourage staff to look for opportunities to					
utilize volunteers within patient care.					
Schedule and participate in community speaking					
engagements and presentations.					
Participate in the implementation of the Faith					
Community Program.  Prepare and monitor expense budgets for volunteer					
departments.					
Demonstrates loyalty to Life Touch by adhering to and					
supporting the administrative policies; is a role model					
for the team, clinically and personally in attitude, focus,					
conduct and reliability; uphold the mission, vision, and					
values in full measure.					
Actively cooperate in Quality Assurance and					
Performance Improvement Program					
Display flexibility and willingness to accept change					
Make visits with referred patient's to assess volunteer					
needs					
Perform other duties as assigned or requested					
Adhere to Policies and Procedures					
Demonstrate an understanding of how SHARE's					
IMPACT values help achieve our mission to identify,					
develop and foster programs and services that further					
the health and well-being of the people of our					
community and surrounding areas. Demonstrate those					
values on a daily basis and be willing to overcome					
behaviors that negatively impact relationships with co-					
worker's and the people we serve.					
Adhere to punctuality, attendance and absenteeism					
Policies  Adhere to dress and standards					
Adhere to dress code standards					
Provide proof of current valid driver's license and					
current automobile insurance to SHARE administration					

as requested.	
Maintain strict confidentiality of patient/family/caregiver	
information.	
Keep a working cell phone at all times while on duty.	
Immediately report any phone number changes to your	
supervisor.	
This job description is a summary of the typical functions of the job, not an exh	austive or comprehensive list of all the
possible job responsibilities, tasks, and duties. The responsibilities, tasks and	
differ from those outlined in this job description and other duties, as assigned,	
should not be construed to imply that these requirements and functions are the	
Evaluation Summary	·
Met last year's goals:	
Evaluation Goals for Up Coming Year:	
1.	
2.	
3.	
4.	
Recommendations:	
Employee Comments:	
Employee Signature:	Date:
Employee Signature:	Date.
Supervisor Signature:	Date:
ED Review:	HR Review:

### **IMPACT Values**

### **Employee Self-Evaluation**

SHARE's IMPACT values are the principles and ideals that bind the SHARE Foundation together including patients, members, customers, clients, employees, vendors, and all stakeholders. In an ever-changing work environment these core values are constant. They underlie our work and how we interact with each other. They are the expected behavioral standards we abide by in our everyday work life. Your supervisor will evaluate you in these areas on your performance evaluation and it will be part of the consideration for merit increase. You are being asked to take some time for self-reflection and to complete a self-evaluation. Please describe how you feel you demonstrated IMPACT values in this evaluation period. To help you get started, each value has an example statement to help you think about each value. Please feel free to describe how you demonstrate IMPACT vales in your own words.
Integrity Example statement: When on the job I demonstrate that I do the right things by:
Motivated Example statement: I show commitment to doing the best work the right way by:

### **Professionalism**

Example statement: At work I demonstrated the following behaviors that are a model for others to follow:

## **Adaptability**

Example statement: I have shown that I am flexible and open to change by:

### Compassion

Example statement: I demonstrate how people (patients, members, students co-workers) matter to me by:

### **Teamwork**

Example statement: Here are some ways that I demonstrated my willingness to share ideas, contribute the quality of the department along with my co-workers by:

Formula Ciamat		
Employee Signature:	 	 